# The Royal Borough of Kensington and Chelsea

# **Director of Corporate Property and Customer Services**

### Job Outline

#### Main Purpose of the Job

To lead and manage two key business functions within the Corporate Service Department. To ensure a clear and concise strategy is developed for both functions, which has clear objectives and which can be monitored and reported in terms of actual deliver and performance.

#### **Key Accountabilities**

- Revenue Budget of £23m per annum
- Capital Works Programme of £180million
- Commercial income stream of £8million pa
- Corporate Property Strategy plan and objectives
- Customer Access Strategy and plan

### **Staff Directly Managed**

4

Budget Responsibility 2011/12