## **Head of Tri-borough Facilities Management**

## Job Outline

## Main Purpose of Job

- The purpose of the Intelligent Client Function [ICF] is to provide a means of directing and managing the service provider and managing the performance of the contract. This will be through a single team providing these services on behalf of the three Councils.
- The ICF will also be responsible for stakeholder engagement, complaints resolution and managing the communications between councils and the service provider.

Staff Directly Managed: TBC

Budgetary Responsibility: £TBC