



## Instruction to your Bank or Building Society to pay by Direct Debit

Please fill in the whole form including official use box using a ball
point pen and send it to:

Royal Borough of Kensington and Chelsea The Hub 292a Kensal Road LONDON W10 5BE

Name(s	) of Acc	ount	Но	lder	(s)									
Bank/Building Society account number														
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Branon									Ī					
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Service user number

FOR the Royal Borough of Kensington and Chelsea OFFICIAL USE ONLY This is not part of the instruction to your Bank or Building Society.								
Property Address:								
Please indicate your preferred payment date each month:								
Payment Date 7 □ 15 □ 21 □ or 28 □								
Frequency: Monthly □ or Quarterly □ (please tick one)								
Please tick payment types:								
Service Charges □ Rent □ Parking □								
Instruction to your Bank or Building Society Please pay the Royal Borough of Kensington and Chelsea Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with the Royal Borough of Kensington and Chelsea and if so, details will be passed electronically to my Bank/Building Society.								

Signatures	
Date	

DIR05 Tn - 08 2006

Banks and Building Societies may not accept Direct Debit Instructions for some types of account

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This guarantee should be detached and retained by the Payer.

## The **Direct Debit** Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit the Royal Borough of Kensington and Chelsea will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request the Royal Borough of Kensington and Chelsea to collect a payment, confirmation of the amount and date will be given to you at the
- If an error is made in the payment of your Direct Debit, by the Royal Borough of Kensington & Chelsea or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
- If you receive a refund you are not entitled to, you must pay it back when the Royal Borough of Kensington and Chelsea asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.