

August Bank Holiday weekend

# Business information

How to trade safely  
and enjoy Notting Hill  
Carnival online



THE ROYAL BOROUGH OF  
KENSINGTON  
AND CHELSEA

For the first time in its 54-year history, Notting Hill Carnival moves entirely online over the August bank holiday weekend, 29-31 August 2020 with

# Notting Hill Carnival: Access All Areas

a three-day digital programme streaming for free over four channels, so that everyone can enjoy the true spirit of Carnival from home, while helping to protect lives and limit the spread of Coronavirus.

**You can find details on how to register and take part at [www.nhcarnival.org](http://www.nhcarnival.org)**

As the event is not taking place on our streets this year, there are very few changes to our services.

**Vehicle access in the area.** There will be no Carnival-related road closures barriers or parking suspensions.

**Street Cleaning & Waste Collection:** The business waste collection will be operating a normal service over the bank holiday weekend, with all commercial streets cleared up to three times in the main shopping areas.

If your waste is not collected by the Council, please check with your private commercial waste collector for their service provision during the bank holiday weekend. If they cannot collect, then please do not place waste on the streets.



# FAQs for businesses

For businesses in the area, we recognise the importance of the bank holiday for trading, so we have provided some key information for safe and successful trading over the weekend, to protect lives and livelihoods.

**Can I host Carnival-related events on my business premises?** As all businesses are required to operate within the current Government guidance, which includes measures to ensure social distancing is maintained, we do not support any events or activities that will encourage large gatherings of people that bring the potential for spreading the virus or creating anti-social behaviour. If you are planning an event on your premises, please ensure it is fully ticketed, sold in advance and not advertised as having a connection to the Notting Hill Carnival. If any events are licensed for serving alcohol, please serve responsibly to avoid over consumption where social distancing is harder to maintain, and anti-social behaviour may ensue.

**Do I need to board-up or close my premises?** As there is no on-street event this year, there should be

no disruption to your trading. The organisers, both Westminster and Kensington and Chelsea councils and the police are working together to ensure we all stay safe, and do not support any group gatherings or street parties over the weekend.

**How can I make sure that I follow guidelines?** Street Ambassadors will be out and about in the area providing support and advice to businesses on issues such as managing queues and outside dining or drinking.

If you need any further details about operating safely, you can find business advice at [www.rbkc.gov.uk/reopening-business](http://www.rbkc.gov.uk/reopening-business)

To keep up with the latest business-related news and updates, sign up to Kensington and Chelsea's dedicated business e-newsletter 'Business Matters'. Simply visit [www.rbkc.gov.uk](http://www.rbkc.gov.uk) and scroll down to 'Sign up to e-newsletters'.



# Helplines and Contacts

**Kensington & Chelsea:** 🌐 [www.rbkc.gov.uk/carnival](http://www.rbkc.gov.uk/carnival)  
@ [carnival@rbkc.gov.uk](mailto:carnival@rbkc.gov.uk) 🐦 @RBKC

## Noise Problems

🌐 Online Report It form [www.rbkc.gov.uk/global/report-it/noise-or-nuisance](http://www.rbkc.gov.uk/global/report-it/noise-or-nuisance)  
📞 020 7361 3002 (24hrs)

## General Enquiries

Online Report It form  
🌐 [www.rbkc.gov.uk/global/reportit/waste-and-street-environment](http://www.rbkc.gov.uk/global/reportit/waste-and-street-environment)  
📞 020 7361 3001 (weekdays only, 9am-5pm)

## August Bank Holiday phonenumber

📞 020 7361 3868  
Saturday 29 August 12-9pm, Sunday 30 & Monday 31 August 9am-9pm

**Police:** 🌐 [www.met.police.uk](http://www.met.police.uk)  
📞 Metropolitan Police Non-emergency: Call 101  
Emergency: Call 999 Policing  
🐦 @MetPoliceEvents

**Travel:** 🌐 [www.tfl.gov.uk](http://www.tfl.gov.uk) for updates  
TfL are running normal Bus and Tube services over the weekend

## Organisers Notting Hill Carnival Ltd Access All Areas:

🌐 [www.nhcarnival.org](http://www.nhcarnival.org)  
📞 020 7221 9700 (normal weekdays 10am-6pm)  
@ [office@nhcarnival.org](mailto:office@nhcarnival.org) 🐦 @NHCarnivalLDN

