



Disabled Facilities Adaptations



Housing
Management



THE ROYAL BOROUGH OF
KENSINGTON
AND CHELSEA

If you're a Council tenant

- Do you or someone who lives with you in your council home have a disability?
- Does your home need to be adapted in some way so that the person living with the disability can access the main facilities within the property with as much ease, comfort, and independence as possible?

If you answered 'yes' to both these questions, then the Council's Aids and Adaptations Team can help you through the process.

If you find it difficult to manage at home, specialist equipment or adaptations to your home may make life easier for you.

The Council can help you to get specialist support and advice, and there may be funding available, depending on your circumstances and income.

If you have a permanent disability, the Council can help you to remain independent at home

Adaptations require a recommendation by a Council Occupational Therapist who is skilled in assessing the functional needs of older and disabled people to help them continue living safely and independently at home.

An Occupational Therapist will visit you and carry out an assessment. They will give you advice and discuss the best options to maximise your independence. This may include recommending specialist equipment or adaptations to your home environment.



Home Adaptations

Home adaptations are changes that can make it easier to get around your home, and complete everyday tasks like cooking and bathing.

Major adaptations can include the installation of:

- Stairlifts and platform lifts
- Wet floor showers
- Wash and dry toilets
- Ramps
- Widened doorways
- Adaptations to the kitchen, such as lowering counters or cupboards
- Ceiling track hoists

Minor adaptations can include the installation of:

- Grabrails or handrails
- Lever taps
- Small ramps

How do I apply for specialist equipment or adaptations?

If you have a permanent disability and/or an age-related disability and would like to find out more about specialist equipment, adaptations or arrange an assessment, contact Kensington and Chelsea Council Social Services.



Telephone: 020 7361 3013

Email: sssocialserviceline@rbkc.gov.uk

Or complete the referral form on the Council website.

You can scan
the QR code
to go to the
website.



Social Care will arrange for a member of the social services team to contact you to discuss what kind of help you need and an Occupational Therapist will visit to advise on the details of adaptations and options open to you.

Once the Aids and Adaptations Team receives the referral and recommendation from Social Care Services, they:

- Allocate a Caseworker to advise and help with all the funding paperwork involved in any application
- Allocate a Surveyor or Trusted Assessor to produce works specifications and, where appropriate, plan and arrange estimates from specialist contractors
- Confirm that funding for the adaptation has been agreed and place a works order with the contractor
- Monitor the work to make sure it is completed to a proper standard, and that all work complies with relevant regulations
- Make sure that work is carried out in a considerate manner and that you are kept informed of its progress.

For more information contact

Telephone: 020 8964 6141

Or email: HousingAdaptations@rbkc.gov.uk