

Grenfell Recovery Programme



Report on delivery, reach and impact

February 2022



THE ROYAL BOROUGH OF
KENSINGTON
AND CHELSEA

Foreword



In 2019, the Council agreed a Grenfell Recovery Strategy to support long-term recovery for the bereaved, survivors and the local community.

The strategy was clear that the Council's Recovery programme would only ever be a part of the community's journey towards recovery. Long-term recovery will mean different things to different people and will depend on wider processes, such as the outcome of the Grenfell Tower Inquiry and decisions about the future of the Tower. For many people struggling with grief, trauma and loss, it may still be too soon to speak of recovery at all.

In the meantime, it is vital that the Council honours the commitments we have made to those affected and that we do whatever we can to ensure that the right services are in place and that they are making a difference to people who are using them.

Since 2019, we have worked with bereaved, survivors and local people to adapt existing services and initiatives and to launch new projects. Our focus has been to make sure our services better reflect local community priorities and are reaching as many people as possible.

Over the past year, we have heard over 1100 views from bereaved, survivors and local people and we have developed new mechanisms, such as resident-led panels and steering groups, to make sure the recovery programme is genuinely community-led. There are many new initiatives which are just getting started and we are excited about seeing how these projects progress in partnership with residents.

We have heard clearly that we also need to do more to share information with elected members, partners and local people about what we have done to date, who it has reached and what difference it has made.

This is the first of a series of annual reports which brings together information about the reach and impact of the Grenfell Recovery programme. It is a shorter, more accessible version of a much longer report and we are publishing it now so that we can continue the conversation with residents and partners about the difference the programme is making.

The report shows that we are reaching over 1500 people through the programme each month and that many of those people value the services and initiatives we have put in place. I would like to take this opportunity to thank all the local organisations, groups and individuals who have delivered services or who have helped shape new initiatives. This report is a testament to their hard work, creativity and commitment.

We know there are gaps and that we need to do more, both to improve our services and to demonstrate more clearly to local people the differences that they are making. This will be a key area of focus over the next year and we are already working closely with partners, local organisations and residents to prepare the next annual report.

I want to ensure that the Council is doing what it can to support people's own journeys, both through this programme and through the much wider changes taking place across the organisation. The next report will have more to say about how we prepare for the longer term to build a lasting legacy from the tragedy which does justice to those affected.

In the meantime, I would encourage anyone reading this report to get in touch with us, to find out more about the support on offer and to help shape the next phase of the programme.



Cllr Elizabeth Campbell
Council Leader



Grenfell Recovery Strategy

In January 2019, the Council agreed a Grenfell Recovery Strategy to support long-term recovery for the bereaved, survivors and the local community, supported by £50m over 5 years.

The strategy aims to deliver a number of services and initiatives to ensure that residents have the support, skills, and new opportunities they need to help their recovery.

The recovery programme provides:

- ➔ **support for the bereaved and survivors** through a Dedicated Service and ongoing housing support for survivors who lost their home; and
- ➔ **a range of services and initiatives for the local community**, including emotional health and wellbeing services in schools and community-based settings, and a Grenfell Community Programme for the local area focused on building community capacity.

In December 2020, we set out our plans to work with bereaved and survivors, residents and community partners to shape the remaining three years of the Grenfell Recovery programme (from April 2021 to March 2024). We have used what we have heard since then to change services and initiatives and launch new projects.

From the outset, we committed to supporting community-led recovery. Over time, we have worked with residents to develop new mechanisms for involving them in the design and delivery of Grenfell Recovery initiatives.



Dedicated Service for Bereaved and Survivors

Personalised, wraparound support for bereaved and survivors

Grenfell Housing Services

Dedicated housing management services for former residents of Grenfell Tower and Grenfell Walk

Catholic Children's Society, FutureMen, LCAT, KOTG, Place2Be

Counselling, group activities, art therapy and other support for children and young people in schools and the community

Together4Grenfell

Targeted and culturally sensitive emotional health and wellbeing support for adults in the community



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New projects

New projects started in early 2022 in response to what we heard from residents in 2021

The Curve Community centre

Community-led services and activities for local people delivered via the Curve

Community Leadership Programme

Training programme developed with local people to build skills and support community leadership

Grenfell Projects Fund

Community-led projects selected by residents that reflect local people's priorities

Overview of delivery, reach and impact



As of December 21, **725 bereaved and survivors** are accessing the Dedicated Service and **83 per cent of respondents to the 2021 survey** told us that the Dedicated Service helps to support them.



196 households from Grenfell Tower and Grenfell Walk are now in permanent accommodation and are being supported by dedicated housing management services.



An average of **662 adults, children and young people** accessed emotional health and wellbeing services in schools or community settings each month in 2020-21.



An average of **1800 people took part in activities and courses** on offer through the Community Programme each month in 2020-21.



More than **90 per cent of those who told us about their experience** of the Grenfell Community Programme gave positive feedback or told us they had benefitted in some way from participating.



Over 80 North Kensington organisations are helping us to deliver Grenfell Recovery services and initiatives, and many more have recently come on board to deliver new projects.



From January to November 2021, we heard **over 1100 views from bereaved, survivors and local people** who wanted to help shape services and initiatives.



As of January 2022, we have new arrangements in place across the programme and have **launched six new projects** and a range of new **resident-led panels and steering groups**.

What does this tell us?

We are reaching large numbers of people through the Grenfell Recovery programme and many people value the support we have put in place.

However, we know there is more to do to:

- **make sure that Grenfell Recovery initiatives are reaching as many people as possible, including people from all backgrounds**
- **improve the information we collect so that we can be confident about the difference the programme is making**
- **work with residents and partners to look closely at the information in this report and use it to improve the services we are delivering**



Support to Bereaved and Survivors



Providing personalised support to bereaved and survivors which is developed in partnership with them



The Dedicated Service

was established in July 2019 to provide personalised support to over 700 bereaved and survivors, helping them to focus on the things that are most important to them.

The **Dedicated Service** offers individuals and families:

- a named Dedicated Service Worker who provides personalised support
- access to a range of specially commissioned services and to Individual Services budgets which they can use for their individual needs
- a specialist education team to support children and young people
- links to education, housing and health

The Dedicated Service aims to provide culturally sensitive support to bereaved and survivors who are an exceptionally diverse group. Over 85 per cent are from a BAME background, 50 per cent identify as Muslim and a third speak a first language which is not English.

We continue to adapt the service to reflect what we know about bereaved and survivors diverse needs, designing and commissioning new services and communicating with them in new ways.

A Dedicated Service Steering Group, currently made up of 15 bereaved and survivors, helps to ensure that bereaved and survivor voices remain at the heart of the service.

December 21 headlines

71 per cent adults, children and young people are covered by a recent support plan which sets out their key priorities.



75 per cent adults have signed up to take part in commissioned services.

189 children and young people are supported by the Education team.



In July 2021, we launched a **review of the Dedicated Service** to hear bereaved and survivors' views about the service and how it should change in the future. We heard detailed feedback from 230 bereaved and survivors, just over 40 per cent of adults accessing service.

The plans for the next phase of the service were agreed in December 2021 and we are working with bereaved and survivors to implement the changes which are focused on increasing the choice and control they have over the support they receive.

What we have heard

Respondents who say the Dedicated Service...

Helps to support me



Empowers me to take control



Is fair and reliable



‘I appreciate the dedicated service and it is helping me with moving on with my life.’

‘I have been very fortunate to have a fantastic dedicated worker, she’s always on the ball i couldn’t fault her if i tried don’t know how i would have coped without her, been through some traumatic things and she’s been there full support 100% beyond her job all the time. Thank you so much for this Angel ’

‘Communication could be much better. Different key workers give different information to different families. Also, not everyone is made aware of activities/ trips for children as not all key workers share this information or share it late. My key worker is excellent but I am aware that this isn’t reflected throughout the service.’

To find out more about the Dedicated Service, you can contact: dedicatedserviceenquiries@rbkc.gov.uk

Providing high-quality housing services to survivors in their new homes



Grenfell Housing Services (GHS) was set up in 2019 to deliver dedicated housing management services to survivors in their new permanent homes. More recently, the service has been extended to include bereaved households who are also Council tenants.

This service aims to:

- ➔ be an effective first point of contact for all tenancy and repairs issues
- ➔ provide a high quality and responsive repairs service, including a handyperson service for minor jobs
- ➔ provide advice on key issues to help people sustain their tenancies

The service currently supports 113 survivor households who live in a property owned by RBKC, 74 survivor households who live in a Registered Provider property and 26 closely bereaved households who live in Council-owned properties.



In 2021, GHS commissioned an independent survey to ask survivors about their experience of the service since it was set up. Through the survey, we heard from 50 individuals, over 40% of all survivor households.

We are now putting together an action plan to respond to what we heard in the survey to make sure we are addressing what we've heard.

What we have heard

✔ **On average, it took 2.6 days for GHS to complete repairs in 2020/21 and 2.15 for the first eight months of 2021/22.**

✔ **60 per cent respondents have settled well in their home and 68 per cent are positive about their home, but 16 per cent feel negatively about it.**

✔ **73 per cent respondents say they feel their landlord listens to them and that they receive a more personalised service.**

🗨️ **'Grenfell housing service** have met some of my needs, but not all though. Sometimes I am surprised by the service and others like with repairs I'm disappointed.'

🗨️ 'Since I came here I have found the flat is really nice. Its a brand new flat and a very nice area. But it has not become my home. I want to move from here and find another suitable flat.'

🗨️ 'Its good to know grenfell housing services are there if we need them and I can always contact them.'

To find out more about Grenfell Housing Services, you can contact:
GrenfellHousingServices@rbkc.gov.uk



Supporting children's emotional health and wellbeing

Through the Grenfell Recovery Programme, five local organisations are funded to deliver counselling and other therapeutic support and group activities for children and young people in 18 schools and a range of community settings across North Kensington.

Immediately after Grenfell, these providers worked with children and young people who had been directly affected by the tragedy. Since then, they have worked with a broader group of children and young people in the local area, recognising that the impact of Grenfell was felt across the community.

The providers are Catholic Children's Society, FutureMen, Kids On the Green (KOTG), Latimer Community Art Therapy (LCAT) and Place2Be. They offer a range of activities such as:

- ➔ one-to-one counselling and therapy
- ➔ group work for children and young people
- ➔ support with social skills and relationships
- ➔ outreach work
- ➔ art therapy
- ➔ broader creative activities for children and their families, including art, music and drama

These services are directly shaped by learning from the Grenfell tragedy, including the benefits of working with trusted local providers and the importance of ensuring that support is accessible to all.

We know these services can act as a bridge between communities and mainstream services.



How have we involved local people?



In 2021, we worked with providers, service users and other members of the local community to reshape the provision and introduce some changes. These were based on the views we had heard from 130 service users, parents, children and young people and other local residents.



What was delivered in schools in 2020-21?

✔ **347 individuals** accessed support in schools each month.

✔ **Over 5200 one-to-one counselling and therapy sessions** were delivered either face to face or online.

✔ Support was provided to parents and carers through a total of **1569 consultations and phone calls.**

🗣️ 'It's an amazing service. If it wasn't here my daughter would have not been who she is today. She is becoming my daughter again.'

Parent's feedback - Catholic Children's Society

🗣️ 'He is more confident and able to express how he is feeling.'

School staff feedback - Catholic Children's Society

Person A is struggling with drug addiction. Regular drug taking had significantly isolated him and created a vicious cycle of no hope or way out. Future Men met him through a friend and started to provide one-to-one intervention. Over time a relationship based on trust was established. The support has completely changed his outlook and he is now attending a course and actively looking for an apprenticeship.

Case study - Ventoring project by Future Men

✔ **97 per cent boys said learning from Future Men sessions is likely to help them succeed in school and 98 per cent said it is likely to help them make improvements in everyday situations.**

Person B is a primary school child who was referred for Art Psychotherapy by his GP as he was experiencing anxiety and a variety of phobias, which had significantly increased post Grenfell and during lockdowns.

LCAT worked to build consistent communication and relationships through a network of professionals and after some time he was able to attend sessions with the LCAT therapist alone. He became increasingly able to explore the art materials as his confidence of the space and relationship with the therapist grew. He is now displaying reduced anxiety levels and mum reports significant improvement in his mental health, including positive wider engagement with his peers and family.

Case study - LCAT

In the 2020/21 school year, 246 children visited Place2Talk to meet a counsellor and talk to them about their problems and worries.

Below are the main issues that children reported through these sessions:

Issues reported at Place2Talk	
Emotional issues - Worry	46%
Check in visit	43%
Emotional issues - Sadness	30%
Emotional issues - Anger	22%
Friendships	19%
Emotional issues - Other	17%
Family relationships	15%

Support in the community in 2020-21

✔ Support is provided in four community settings in North Kensington by **Kids On The Green (KOTG), LCAT Henry Dickens and LCAT In the Community.**

✔ On average, **199 individuals** were supported each month.



LCAT – Henry Dickens

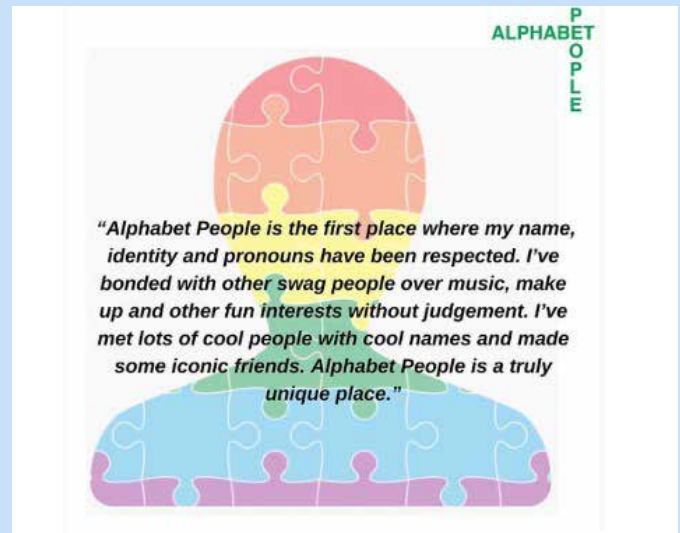
‘The Saturday session in particular is really great because it takes their minds off the stress of the previous week and they get three hours to do lots of different things making friends and learning in the process. We as parents in the community also get a chance to meet the different families in the community...It is more than just a community centre, it is a big family for the whole community.’

Parent’s feedback - LCAT Henry Dickens

The Painting Together group works to support parent and carers' mental health and emotional wellbeing, improve parent/carer relationships and parenting confidence, and facilitates a child-led play space where children feel free to express themselves.

LCAT worked with a family whose children initially exhibited challenging behaviours with poor concentration, defiance, and a tendency to avoid being with their mother in the Group. This family regularly attended the Painting Together Group and Mum worked hard with the facilitators to develop a playful and firm attitude with her children. She was supported in setting boundaries, and the three members of the family were encouraged to come together and use the art materials. There was a rapid and marked decrease in the children's challenging behaviour and the family has learnt to have fun together and to represent their feelings through play and art making.

Case study - LCAT In the Community



KOTG developed Alphabet People, North Kensington's first exclusive group for 16 to 21yr old LGBTQI+ community members. Young people use KOTGs arts facilities and are mentored by two local creative professionals in Music and Drama and youth practitioners from the LGBTQI+ and BAME community.

Young person's feedback - KOTG

Young Peoples Testimonies video
www.youtube.com/watch?v=xu8wERfbSHA



'Kids on the Green was really helpful, it helped me present my thoughts and feelings into music, and because of then giving me my passion for music I now study at the Brit school on a music technology course'.

Young person's feedback feedback - KOTG

KOTG TV Archie Amplify Project video
www.youtube.com/watch?v=Pz8CCxtIQsA

Person C has been coming consistently to KOTG this year. She has shown lots of growth in how she is in herself and how she communicates with others. Her difficulties were very apparent at the beginning. She would become quite hyperactive and couldn't concentrate for very long. Sometimes she would disengage and end up just playing on her phone.

As she came more regularly, she started to open up a bit more and to feel more at home at the club. Since meeting her, I can see that her confidence has grown and she seems more comfortable and less anxious. I feel she will keep growing the more she comes.

Case study - KOTG

To find out more about support for children and young people, you can contact:
grenfellcommissioning@rbkc.gov.uk.



Supporting adults' emotional health and wellbeing

Since shortly after the tragedy, a group of local organisations has been supporting adults in the local community, with a particular focus on BAME communities in and those whose first language is not English.

Four projects have been running continuously since 2019 under the 'Together for Grenfell' umbrella, provide one-to-one counselling and group work in English and other languages.


- ➔ Al Manaar Muslim Cultural Heritage Centre
- ➔ Al Hasaniya - Moroccan Women's Project
- ➔ Making Community Work and Grow (MCWG)
- ➔ Midaye Somali Development Network

Al Hasaniya
Moroccan Women's Centre



Providers have supported residents to cope with the ongoing impact of the Grenfell tragedy as well as new emerging health and wellbeing issues, including the impact of the COVID-19 pandemic. Throughout the pandemic, all providers continued to deliver both therapy and wellbeing activities, working flexibly to connect virtually with service users to maintain well needed support.

Al Manaar and Midaye were also at the forefront of providing information, guidance and support on COVID working with local agencies to support COVID-19 safety and promote information about the vaccine. They have also supported clients with practical issues, linking vulnerable individuals in with other organisations and delivering hot meals to the elderly and isolated. The providers' connections in the community mean that they are seen as a trusted bridge between residents and mainstream services on these issues.



In 2021, we worked with the community to enhance the provision and made changes which were informed by the views of over 95 local people and 35 other stakeholders.

We've established a regular forum for providers for them to come together to share ideas and support one another.



What was delivered in 2020-21?

✔ **On average, 116 adults** were supported each month.

✔ **89 per cent respondents** told us their health and wellbeing had greatly or slightly improved as a result of using the services.

✔ **1642 one to one counselling sessions**, and 189 workshops and group activities were delivered.

✔ **94 per cent participants** who completed a questionnaire reported a positive outcome from attending the programme.

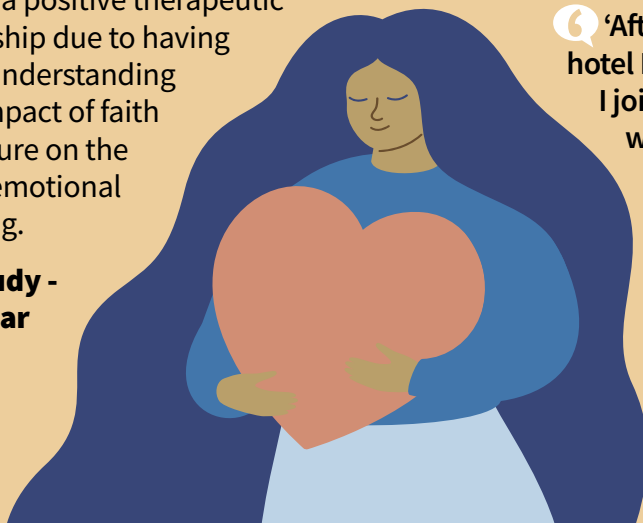
What have we heard from service users?

🗣️ 'I have struggled with PTSD for long time and tried many different things. When I had therapy in my own language and with a therapist who understands my culture and religion, I feel much better. I will recommend Al-Hasaniya therapy service to anyone with a problem.'

User feedback – Al Hasaniya

Person D was referred to Al Manaar during the first lockdown for mental health support that fitted cultural and language needs (Arabic). Their feelings of anxiety, isolation and fear of death had deteriorated further during the lockdown as the client needed to shield. This resulted in difficulty expressing feelings and related experiences. The challenge was to work on building trust and stability to identify emotional needs. Sharing a similar culture and dialect with the counsellor helped to connect and gain trust. Faith was an important element and the counsellor was able to develop a positive therapeutic relationship due to having a good understanding of the impact of faith and culture on the client's emotional wellbeing.

Case study - Al Manaar



Person E was deeply affected by the loss of a friend in the fire, experiencing depression, anxiety, trauma, and other symptoms which were having a significant impact on daily functioning. The therapeutic goals were to regain life after the losses. After initial assessment a mix of trauma and culturally informed interventions were delivered as part of the talking therapy over 12 sessions.

Case study – Al Hasaniya

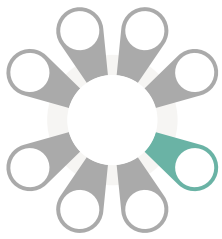
🗣️ 'Thank you for being part of my recovery journey. You have helped me process many of my traumatic life events of grief. I have been self-reflecting a lot and learning new ways to heal from my past experiences with courage and kindness.'

That I have developed a love for creative writing in storytelling as a way to process my thoughts and emotions on paper.'

User feedback – Al Manaar

🗣️ 'After Grenfell Tower fire, I was placed in a hotel I had nothing to do. I was very isolated. I joined Midaye cooking and health and wellbeing workshop. All the women in the group were supporting each other. It was vey nice place to be.'

User feedback - Midaye



Giving residents a stronger voice and supporting community-led recovery

Grenfell Projects Fund

The main aim of the Grenfell Projects Fund (GPF) is to encourage the development of new projects and initiatives that directly reflect local people's priorities. Residents have a key role in deciding which projects are selected.

In this way, the GPF helps to contribute to strengthening local groups and organisations and supporting the growth of new ones.

The first round of the fund launched in September 2019 and in early 2020 and we adopted a participatory budgeting model for the fund so residents could decide directly which projects they wanted to support.



January 2020 Decision Day
Grenfell Projects Fund

Grenfell Projects Fund 2 launches

apply now

Do you have an idea for a project that could benefit the North Kensington community but are unsure of how to make it fly?

Don't worry as we'll be launching the second round of the Grenfell Projects Fund on **Monday 20 September**.

If you're interested in applying for funding, you'll need to complete the online pre-qualification questionnaire by **Wednesday 20 October**. If successful, you'll be invited to the main application stage in November.

Need help to complete the online form? We are holding three sessions at The Curve Community Centre



Visit www.rbkc.gov.uk and search for Grenfell Projects Fund to find out more or complete the online PQQ.

If you require this information in another language or would like more information about the applications process, email GrenfellCommunityTeam@rbkc.gov.uk or call Kevin Ramsey on 07857 696791.

In February 2021, we launched a consultation to understand people's views about the Grenfell Projects Fund. We received 99 survey responses and also held a series of stakeholder engagement sessions.

As a result of the feedback, we have established a Resident-Led Panel for the next phase of the programme. The Panel are involved in designing and delivering the next round of the Grenfell Projects Fund, ensuring it reflects community priorities and builds on learning from the first round.

What has been delivered?

✔ **200 residents voted** to decide which projects would receive funding based on presentations and videos from applicants.

✔ **33 projects** have been completed as of 30th November 2021.

✔ **A total of £678,000** was allocated to 56 community projects over two decision days.

✔ **On average, 177 people participated in projects in person** and 209 online each month between June 2020 and November 2021.

What have we heard from residents?

✔ **At least 99 per cent participants reported benefitting** from taking part in the project. Most common benefits are meeting people, improved skills and increased well being.

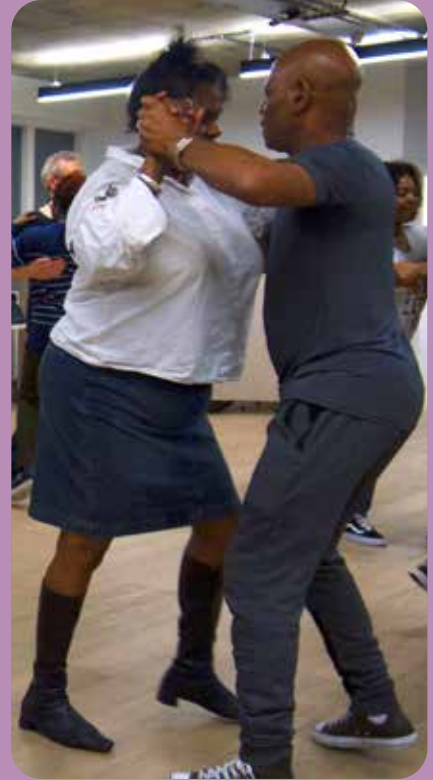
✔ **At least 95 per cent participants taking part** in a project rated it as very good or brilliant.



Acava

‘It has given us the opportunity to connect with others, all be it over the internet. The volunteers and staff at Nova have enabled us to try find some normality after the fire. For this we will be forever thankful to them.’

User feedback - Nova



‘I never knew food can be part of a therapy it has now given me confident to cook and reflect on my health with talking to the food when cooking it now I feel I can be safe from feeling low or sad and it has changed me from feeling down and low.’

Participant’s feedback



Hear Women Covid 19 Cooking videos





Minds Utd FC

‘We improved the health and well being of all participants. We also trained local young people and helped them into employment.’

Project lead feedback – Fit for Life Youth CIC

‘We taught a number of people to ride from scratch, including Mums and children. We taught people how to ride safely on road and we took families out for exciting social rides just to have fun. The participants got brand new bikes which they chose at the end of the programme – up to the value of £300 for adults and £200 for children – plus locks, lights and helmets.’

Project lead feedback – Walk and Cycle London CIC





In addition to providing activities for local residents, the Grenfell Projects Fund aims to support the development of community capacity by supporting the growth of local groups and organisations.

What we have heard from local organisations

‘We learnt how much we enjoy outreaching into the community, how best to handle the large workload that the project was, how well we work together as a team and how much we enjoy being part of our local community, growing links and sharing our knowledge and skills.’

Notting Hill Therapy

‘Our organisation learnt a number of things through out the process. The things that stood out most were that constantly listening to feedback from our participants enabled us to deliver a project and service that catered to our participants’ needs. Our participants valued our service and wanted it to be expanded, being flexible and adaptable was key to our projects success and this ability was more important than ever due to the pandemic.’

Optimum Sports Academy

‘The participatory budgeting method was a difficult experience as presenting on the stage to the community was daunting. It was good for the community to be involved in the decision making. I learnt to build in contingency plans in case of a pandemic as COVID related restrictions significantly delayed the project delivery.’

Lancaster West Children’s Community Network

KOTG delivered a **circus project** aimed at CYP age 8 to 18

www.youtube.com/watch?v=a1FKzz8FugQ&t=8s

and an **artist development project** called **Phoenix** for the 13 to 18.

www.youtube.com/watch?v=MMyA-9ZjO9g

KOTG – Circus project and Phoenix



To find out more about Grenfell Projects Fund, you can contact:
grenfellcommunityteam@rbkc.gov.uk.



Community Leadership Programme

The Community Leadership Programme (CLP) launched in September 2019 following discussion with local residents, who were clear that they were committed to leading their own recovery but wanted additional skills and training to do so.

A range of courses were developed with the intention of providing a wide range of training and support to meet the needs of individuals, residents' associations and new and emerging organisations.

Courses covered areas such as digital skills, running a successful residents' association, transformational coaching, leadership and management and launching a business.



In February 2021, we launched a consultation to understand people's views about the Community Leadership Programme. We received 80 survey responses and also held a series of stakeholder engagement sessions.

We are now working with the new Resident-Led Panel to use the feedback to shape the next round of the Community Leadership Programme.

We hope that increased community involvement will ensure that programmes and courses on offer will better meet the needs of the community and deliver a greater impact for residents.

Sign up
for **free**
courses
online
now 



What has been delivered?

✔ **450 individuals attended a CLP course** between September 2019 and March 2020.

✔ **From June 2020, 43 individuals attended an online course** on average each month when the programme was relaunched online.

✔ **25 courses** were delivered in total.

What have we heard about the difference it has made?

CLP participants feedback Average rating out of five

Meeting expectations



Enhancing skills / understanding



Implement learnings from the course



✔ Participants feedback surveys introduced in March 2021 showed good satisfaction with the course and positive outcomes for participants.

For example, 18 individuals who took part in a course went on to develop an application for the second round of Grenfell Projects Fund.



‘Really insightful courses. It gave me a clear understanding of personal organisation, creating and achieving targets.’

CLP participant’s feedback

‘Training helped my confidence and ability to be a better community member.’

CLP participant’s feedback

‘Training wasn’t suited to individual needs.’

CLP participant’s feedback

‘The training sessions were very insightful, I learned so much about setting up a charity/CIC. The tutors were great and the presentations were very helpful. I left thinking about my role in the community and how my organisation can fit in. I felt empowered and hopeful in setting up my CIC.’

CLP participant’s feedback

To find out more about the Community Leadership Programme, you can contact:
grenfellcommunityteam@rbkc.gov.uk.



The Curve Community centre

The Curve community centre originally opened in July 2017 as an emergency assistance centre, and over the past four years, the local community has helped the Curve develop into a safe, friendly space for families and individuals from across the North Kensington area and beyond.

Support is available to help with issues around emotional wellbeing, housing, health and employment. The Curve also hosts courses, sessions and community-led activities that aim to serve all parts of the community. Some are delivered by external partners, while others are organised by the team themselves, many of whom are from the local area. See examples below.



Let's talk about The Curve



Services will no longer be delivered from **The Curve Community Centre** in Bard Road when its lease ends in June 2022.

We want as many North Kensington residents to have their say on the future of The Curve and how services could benefit the local community.

Join the Community Conversation

All North Kensington residents are invited to decide what happens next. Find out more and have your say by **Wednesday 29 September 2021**.

Visit www.rbkc.gov.uk/the-curve



In August 2021, we launched a seven-week conversation to give North Kensington residents the opportunity to have their say about the future of The Curve. The community were invited to vote for their preferred option via an online survey.

The survey received 167 survey responses, and residents also took part in face to face and online workshops facilitated by an external community engagement organisation.

In response to what we heard from residents, we have committed the remaining £1.3m to support Curve Legacy projects. These will be shaped by a new community-led steering group, which is now being set up.



What has been delivered?

✔ Between April 2020 and November 2021, about 40 different programmes were delivered by the Curve, half of them online.

✔ Between April 2020 and November 2021, over 1000 people took part in the Curve activities every month on average, 70 per cent of them online.

✔ During the pandemic, the Curve acted as a hub for food delivery and staff made contact calls to hundreds of users, with a welfare focus.

✔ 98.5 per cent users who gave feedback rated their experience as brilliant or really good.



To find out more about the Curve community centre, you can contact:
grenfellcommunityteam@rbkc.gov.uk.



New Grenfell Recovery projects

Over the past year, we have heard over 1100 views from bereaved, survivors and local residents. We have used what we have heard to reshape existing services and initiatives and to launch a range of new projects.

These new projects have recently started or are due to launch soon and we will provide detailed information about their reach, delivery and impact as part of our next report. They include:

New peer support for adults

To support community-led recovery from the Grenfell tragedy, building on community strengths to improve health and wellbeing for local people.

grenfellcommissioning@rbkc.gov.uk

Community Works project

Focused on employment and skills, it provides targeted support to those affected by the tragedy.

employmentandskills@rbkc.gov.uk

North Kensington School Inclusion pilot

A project to promote inclusion and help tackle exclusions in North Kensington primary and secondary schools.

earlyhelp@rbkc.gov.uk

New support for children and young people

To celebrate young people's voices and support resilience in the context of Grenfell Recovery.

grenfellcommissioning@rbkc.gov.uk

Grenfell Housing Legacy Fund

To support long-term legacy initiatives for residents in Council-owned properties or in temporary accommodation in Notting Dale.

housingconsult@rbkc.gov.uk

Grenfell Allocations and Rehousing project

This project is focused on working with residents to embed lessons from Grenfell in housing. The project is being shaped by a new Resident Reference Group, made up of those with experience of housing services.

RRG@rbkc.gov.uk

Next steps

Over the next 12 months, we will focus on:



Sharing the information in this report with residents and local organisations (including resident-led panels and steering groups), using it to improve Grenfell Recovery services and initiatives.



Working with partner organisations and resident-led groups to improve the information we collect so that we can give more detail in our next annual report.



Ensuring that monitoring of impact and outcomes is embedded in all new projects right from the start.

Alongside this work, we will begin to look at longer-term monitoring of key trends in the local area, including wider health, wellbeing and socioeconomic indicators .

This will bring together work underway in a number of areas:



Public Health's work with the NHS to monitor population health, take up of services and perceptions of health and wellbeing in North Kensington.



Work by the Council's Education Team to monitor attendance, attainment and other key indicators across North Kensington schools.



New work to monitor key socioeconomic and health and wellbeing indicators in the local area over the longer term.

This information will help us to build a long-term picture of recovery in North Kensington and to work with partners and communities to ensure the right support is in place.

How to find out more

Accessing support

To access the support or get involved in some of the activities and initiatives set out in this report, you can use the contact details included in each section of the report.

Dedicated Service for bereaved and survivors	dedicatedserviceenquiries@rbkc.gov.uk
Targeted support for children and adults, including existing and new services	grenfellcommissioning@rbkc.gov.uk
The Grenfell Projects Fund, Community Leadership Programme and The Curve	grenfellcommunityteam@rbkc.gov.uk

Alternatively, there is more information about services (including contact details for individual organisations delivering projects) on the Council's website at <https://www.rbkc.gov.uk/grenfell-response-and-recovery/progress-grenfell-recovery/grenfell-recovery-strategy>

If you aren't sure who to contact, you can email grenfellrecovery@rbkc.gov.uk

Sharing the information in this report

We heard clearly from residents and partners that we need to do more to communicate about the reach and impact of Grenfell Recovery initiatives. That is why we developed this report.

If you have comments or suggestions about this report or ideas about how we can share or improve the information presented here, please contact: grenfellrecovery@rbkc.gov.uk



English

Information in the Grenfell Recovery Community Update can be made available in alternative formats and in different languages. If you require further assistance please use the contact details below.

Arabic

يمكن توفير المعلومات التي وردت في هذا المستند بصيغ بديلة ولغات اخرى. إذا كنت في حاجة إلى مزيد من المساعدة، الرجاء استخدام بيانات الاتصال الواردة أدناه.

Farsi

اطلاعات حاوی در این مدارک به صورتهای دیگر و به زبانهای مختلف در دسترس می باشد. در صورت نیاز به کمک بیشتر لطفا از جزئیات تماس ذکر شده در ذیل استفاده کنید.

French

Les informations présentées dans ce document peuvent vous être fournies dans d'autres formats et d'autres langues. Si vous avez besoin d'une aide complémentaire, veuillez utiliser les coordonnées ci-dessous.

Portuguese

A informação presente neste documento pode ser disponibilizada em formatos alternativos e em línguas diferentes. Se desejar mais assistência, use por favor os contactos fornecidos abaixo.

Somali

Macluumaadka dokumentigan waxaa lagu heli karaa qaabab kale iyo luuqado kala duwan. Haddii aad u baahan tahay caawinaad intaas dhaafsiisan fadlan isticmaal xiriirka faahfaahinta hoose.

Spanish

La información en este documento puede facilitarse en formatos alternativos y en diferentes idiomas. Si necesita más ayuda por favor utilice la siguiente información de contacto.

**Contact us on GrenfellRecovery@rbkc.gov.uk
for more details.**