

Violence against Women & Girls Partnership Annual Report

2019-20 Highlights

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1. Introduction:

Ending Violence against Women & Girls (VAWG) is a strategic priority for the London boroughs of Hammersmith & Fulham (H&F), Kensington & Chelsea (K&C) and Westminster (WCC). This Annual Report captures the work that has taken place across our partnership by both statutory and voluntary partners. Our approach is underpinned by our 2015-2020 VAWG Strategy and Addendum, which highlights seven strategic priorities:



Our VAWG Strategy details how our Partnership will deliver a Coordinated Community Response (CCR) to VAWG; it keeps survivors and children at the centre of its aims and objectives, whilst also holding perpetrators accountable for their actions. Our CCR model is our local, whole system approach and highlights how ending VAWG must be everyone's responsibility.

Our VAWG Strategic Partnership and Governance Structure:

Our VAWG response is overseen by a governance structure which includes both strategic and operational representation from statutory and voluntary partners and feeds into a number of statutory boards to ensure VAWG remains high on the agenda.

The Board is chaired by the Executive Directors of Children's Services. The Board is influenced by six Operational Groups that each have a coordinator and a chair and work to detailed action plans based on the seven strategic commitments

Our VAWG partnership is led by the voices and experiences of victims and survivors of abuse and inform our strategic and operational response.



Work of our Operational Groups:

Modern Slavery & Exploitation:

The three boroughs have continued to strengthen its coordinated community response to MSE though the operational group, the work of partners and the MSE coordinator. This has included developing a robust data dashboard, delivering training to 650 professionals, and developing a theory of change model.

Harmful Practices:

The group have a new Coordinator and have focused on data collection to better understand need. Key successes include a conference attended by over 50 professionals and a new theory of change model.

Risk & Review Group:

The group continues to monitor the effectiveness of MARACs, SDVC and DHRs. In addition, each meeting is focusing on risk in relation to a different VAWG strand. Key successes include developing a DHR Protocol and establishing a DHR Task and Finish Group.

Specialist Services Group:

This group provides a space for a range of VAWG providers to come together to identify need, challenges and develop best practice.

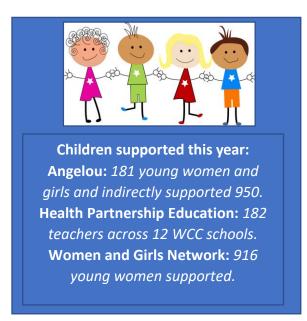
Children & Health Group:

This group has focused on training and trained 127 delegates from Primary Care, 692 at ChelWest, 48 midwives and 116 colleagues from Social Care. The CHOG Coordinator also delivered a lecture in Tallinn, Estonia promoting the borough's coordinated community response.

Housing Group:

This group focused on raising awareness of the Pan-London Reciprocal Scheme, housing's role in Perpetrator Management and the Criminal Justice System. The group has developed a dataset and increased referrals into MARAC to 5-11% (the national rate is 2%).

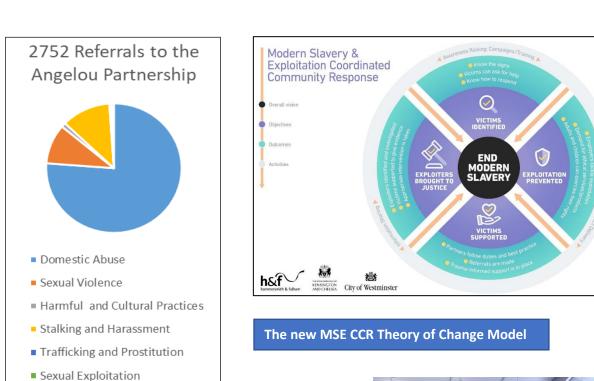
2. 2019-20 Highlights:





Programme of Events: Marking United Nations 16

Days of Activism November 2019





■ Child Sexual Exploitation

Delivery of EU funded training: The first accredited VAWG Training Programme.



Multi-agency workshop to develop the new VAWG Strategy.

3. Achievement by Strategic Priority:

Priority 1: Access

The three borough VAWG Partnership is committed to providing high quality services which are accessible, flexible and available in a timely way to a wide range of survivors. The Partnership will ensure that access to services is easy, early and quick.

	Activity						
1.1	Co-location:						
	Specialist services a	ces are co-located in a range of settings to improve response to VAWG, including at:					
	Victim Support IDV	A based in Cl	nelsea and Westminster Hospital		Impact project: Advance, Vi	ictim Support and STADV team in H&F police	
	Advance/DVIP in Ch	nildren's serv	en's services in H&F and Advance in K&C Advance IDVA based at H&F housing			F housing	
1.2	Website:						
	Angelou Partnershi	ip website p	provides a one stop shop of inf	formatio	n and services available. Th	nis includes an online directory of local and	
	national support se	ervices. The	re were 1,000 visits and re-visi	its in this	s period.		
1.3	Whole Housing App	roach:					
	This project looks to	o create a c	coordinated and whole housing	g approa	ch to domestic abuse acro	ss the following strands of work:	
	Mobile Advocacy		46 survivors supported.		Sanctuary scheme	16 properties secured.	
	Co-located Housing	g Advocacy	106 survivors supported.		Managed reciprocals	18 property requests since April 2019.	
	Flexible Funding		48 survivors and 39 dependent	children	Privately Owned Housing	3 talks delivered, attended by 145	
			supported.			professionals. 9 meetings facilitated.	
1.4	Attendance at Fem	nale Genital	Mutilation (FGM) Clinics:				
	102 women wer	e seen in	H&F: 32 women	37 re	ferrals were made t	to H&F: 10 children	
	FGM clinics acro	oss the 3	K&C: 34 women	childre	n's services about conceri	ns K&C: 7 children	
	boroughs:		WCC: 36 women	of child	Iren at risk of FGM:	WCC: 20 children	
1.5	Group Support Bro	arammac:	150 waman attended the But	ttorfly Ci	innort Group provided by	Hestia. This provides on-going support for	
1.5		_	usive relationship. Sessions in	=			
1.6			he three boroughs:	iviaicii v	vere put on noid due to co	7710-13.	
1.0	K&C:		and 51 children were in refuge a	ccommo	dation This includes 12 new 1	referrals this year	
	WCC:		and 72 children were in refuge a			·	
	H&F:	39 women	and 33 children were in refuge a	iccommo	dation between April 2019 –	iviarch 2020.	

Priority 2: Response

Services are consistent, personalised, confidential and lead to survivors feeling and being safer in both the short and long-term.

	Activity						
2.1	Angelou Partners	hip (AP):					
	AP consists of	10 specialist services and	Outcomes:		Baseline	Achieved	
	continued to del	iver high quality specialist	Improved safety of victims ar	d their children:	65%	87%	
	service provision	on, despite significant	Women report a reduction in	abuse due to support & advice:	67%	94%	
	resource challeng	ges. They supported over	Women and girls report impr	·	55%	78%	
	3616 survivors ar	nd identified that survivors	Percentage of VAWG cases w	here risk is reduced at case closu	re: 62%	94%	
	required more su	pport with mental health and	substance use. They also sa	w an increase in women with	no recourse t	o public funds.	
	WCC received the	highest number of referrals (40 0% n=1 127) Followed by	H&F (35.5% n=978) and then	V9.C (33 E0/ n=	-647) Data shows	
		= :		veen 26-35 years old and 54%		-047). Data silows	
			group supported were bett	veen 20 33 years old and 3470	WEIG BAIVIE.		
2.2	Pan-London servi				\ <i>i</i> ' 6	. 5	
	_		-	don funded organisations such	n as Victim Su	pport, Rape Crisis	
		work closely with AP to ensi	'				
	Ascent	·	oman accessed specialist refuge services, WCC: 1 woman accessed 1:1 outreach and 2				
		<u>-</u>	refuge services, K&C: 2 women accessed specialist refuge services. WGN supported 977				
			•	none Advice Line and SV Help			
	Rape Crisis	· · ·		pe Crisis highlighted concerns	about reducti	on in conviction	
		rates, despite an increase in	referrals.				
2.3	_	s Where They Are:					
				needs so that fewer victims w		-	
	final year of this H		team of 5.6 front line worke	rs supported survivors focusir	ng on their inte	ersectional needs:	
	Organisation	Annual Referrals	Organisation	Annual Referrals			
	Advance	340	Women's Trust	75			
	Galop	16	Women & Girls Network	95			
	Al-Hasaniya	19	Total:	545			
2.4	Multi-Agency Ris	k Assessment Conferences:					
	Standing Togethe	r provides independent coor	dination of the three local a	uthority MARACs. This coordi	nation service	ensures that the	
	MARAC process r	uns smoothly, is effective and	d keeps the survivor at the o	centre of the process, whilst h	olding perpet	rators to account	
	and looking after	the safety of any children. Da	ita for 2019-20 shows:				

wcc	K&C	H&F
446 referrals (357 referrals last year)	325 referrals (294 referrals last year)	429 referrals (398 referrals last year)
320 children. BAME: 55.6%, LGBT: 3.4%,	193 children. BAME: 45.5%, LGBT: 5.9%,	318. BAME: 49.4%, LGBT: 3.7%, Disability:
Disability: 15.5%, Male victims: 5.6%	Disability: 16.6%, Male victims: 8.3%	15.6%, Male victims: 9.6%

MARAC is well attended by a range of agencies. Work was done with a few agencies where there was inconsistent or limited attendance. Outstanding actions continued to be an issue. A quick response to COVID-19 was coordinated by Standing Together with a move to online meetings, a best practice safety briefing and monthly extraordinary meetings to manage the transition to online meetings.

2.5 | Modern Slavery & Exploitation (MSE):

A new adult referral pathway has been developed by the MSE Coordinator which has seen an increase in local authority referrals to the National Referral Mechanism from the previous year. K&C: 11 referrals (+57%), H&F: 19 referrals (4 were adults +50%) WCC: 18 referrals (+125%). Over 10 agencies shared anonymous data with Stop the Traffik to develop a robust data dashboard. A multi-agency case conference group has been set up which has resulted in risk assessments of 72 cases; 23 joint welfare visits between police and specialist agencies, and 60 outreach visits by specialist agencies. 47 Individuals engaged in ongoing outreach.

2.6 Domestic Abuse Project in Chelsea and Westminster Hospital NHS:

373 IDVA referrals were made compared to 347 in 2018-19 representing a 7% increase. In total 660 workers have undertaken Level 2 training this year. This is a 23% increase from 2018-19.

Priority 3: Community

The three boroughs are a safer place for women and girls where residents, take responsibility if they encounter abuse and know how to help family, friends, colleagues and neighbours.

	Activity
3.1	16 Days of Activism:
	A programme poster was created highlighting partners' events across the boroughs. This included a social media campaign, an awareness
	raising film, Blooming Strong coffee mornings and an annual conference focusing on justice attended by over 50 professionals.
3.2	Anti-Slavery Day:
	To mark International Anti-Slavery Day, the Modern Slavery & Exploitation Partnership arranged a range of activities to raise awareness
	amongst residents. This includes stalls at community centres and an online social media campaign ran by the police.
3.3	Standing Together: Safety Across Faith and Ethnic Communities Project (SAFE):
	SAFE works with grassroots communities to end VAWG. Champions training has been delivered to community groups and social media
	campaigns were run. Over 100 people attended a conference promoting the project and network.

Priority 4: Practitioners

To lead on the development of good practice for professionals and will concentrate on providing a package of VAWG training and sector based support for practitioners alongside encouraging innovation in service delivery within a multi-agency context.

	Activity		
4.1	Training:		
	A range of training sessions have been arranged by partners to increase awareness of VAWG in the partnership, including:		
	Angelou Partnership:	7 training sessions delivered to over 80 professionals.	
	MARAC:	7 MARAC induction briefings delivered to 13 professionals.	
	Ascent:	A range of training sessions offered by Ascent partners, including on topics such as Harmful	
		Practices, Sexual Violence, and Trauma.	
	VAWG Training Brochure:	A consolidated brochure was developed outlining training offered by a range of partners.	
4.2	Domestic Homicide Reviews	(DHR):	
	The purpose of a DHR is to ur	derstand where there are lessons to be learned and make recommendations to prevent future homicides.	
	Sadly, there are 10 DHRs acro	oss the three boroughs at various different stages of completion from 2015-2020 (K&C: 4, H&F: 3, WCC: 3)	
	Work is underway on working	g towards the action plans of these DHRs.	
	In addition, a DHR Task & Finish Group has been set up to develop a broader thematic action plan to capture the themes across all 10		
	DHRs. This group is also developing a DHR Best Practice Protocol outlining roles and responsibilities. This group arranged a DHR learning		
	event which was attended by over 40 professionals to learn lessons from DHRs.		
4.3	VAWG Newsletter:		
	A quarterly VAWG partnership newsletter has been compiled outlining events, latest research and news, and a spotlight on services.		
4.4	Pathfinder:		
	Pathfinder looked to create a coordinated and whole health approach to domestic abuse, working across mental health, acute and		
	community services. The one	e year project saw 20 GP surgeries receiving training and 37 referrals between Jul 19-Mar 20; quarterly	
	meetings between health and	d domestic abuse professionals; review of domestic abuse policies, 180 NHS professionals received Level 2	
	and Level 3 domestic abuse t	raining; a Domestic Abuse Ambassador programme sent up with over 60 recruits; and the domestic abuse	
	coordinator's role in Chelsea	and Westminster NHS foundation trust being made permanent.	

Priority 5: Children & Young People

Children and young people who experience abuse are supported. The boroughs will prioritise both prevention of violence and abuse and provision of support.

	Activity
5.1	Angelou supported 181 young women and girls and indirectly supported 950 children by supporting their non-abusive parent. 8 young
	people were supported around child sexual exploitation. In addition, the Young People's IDVA with Advance ran awareness sessions in
	schools and youth centres and with EPIC Young Mums Groups.
5.2	Women and Girls Network (WGN):
	As part of the Angelou provision, WGN has supported 725 women, girls and professionals. Other WGN services supported 33 women
	and girls with long-term advocacy and casework. 83 girls under 18 accessed support via the London survivors gateway service. WGN
	delivered 3 awareness raising workshops at a girl's school in Westminster focusing on Healthy Relationships reaching 75 young women.
5.3	Health Education Partnership:
	Preventative VAWG awareness training was delivered to 182 teachers across 12 primary and secondary schools in Westminster.
5.4	Safe & Together:
	This model focuses on supporting social care in their response to domestic abuse by partnering with the non-abusive parent, holding
	the abusive parent to account and cantering the needs of the child. This training was delivered to 70 multi-agency practitioners, a briefing
	was presented to 200 people at CLCH and 50 people at CNWL conference. 20 people have accessed 2-hour online module training.
5.5	Local Safeguarding Children's Partnership (LSCP):
	The LSCP delivered a range of workshops on domestic abuse and harmful practices to over 200 professionals. The LSCP has promoted
	Operation Encompass, with 32 schools in LBHF, 29 schools in RBKC and 27 schools in Westminster registering interest. Work is being
	undertaken to better understand challenges experienced by practitioners in addressing DA in each borough to improve practice. In
	addition, the LSCP has endorsed Safe & Together and is coordinating training delivery for FCS staff and multi-agency partners in 20/21.

Priority 6: Perpetrators

The three borough VAWG Partnership will ensure that perpetrators of all forms of VAWG are held to account and are supported to reform.

	Activity Outcome
6.1	Richmond Fellowship:
	Al-Aman, which is funded from a number of sources, supported 79 women during the period. The Family Court team, which provides criminal
	justice support, received 5 spot funded referrals from K&C, 1 from H&F and 1 from WCC; the perpetrator intervention programme received 6
	spot funded referrals from K&C, 20 from H&F and 5 from WCC; and the YUVA service and children's therapeutic service received 1 referral.
6.2	For Baby's Sake (FBS):
	FBS provides support for families from pregnancy until the child is two, where at risk levels of harm are low. Since 2015 they have worked
	with 75 women, 68 men and supported 57 children and 79 babies.
6.3	Much anticipated national research and data has been published highlighting best practice in perpetrator approaches. Locally, a steering
	group will be set up with incorporate this in our local approach ensure consistency and alignment with best practice.

Priority 7: Justice & Protection

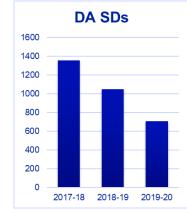
The VAWG Partnership will deliver justice and protection for survivors and their families according to their needs within a criminal and civil justice framework and also within a wider social context.

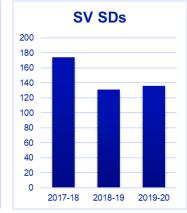
Activity Outcome

.1 Criminal Justice Response to DA and Sexual Violence: Below are the details of domestic abuse offences, incidents and sanctions detections and sexual violence offences and sanctions detections:

2019/20	DA Offences	DA Incidents	DA Sanction Detections
WCC	2252	3658	264
LBHF	1874	3251	145
RBKC	1335	2177	299
Total	5641	9086	708

2019/20	SV Offences	SV Sanction Detections
WCC	1189	29
LBHF	472	37
RBKC	387	70
Total	2048	136





7.2 H&F Impact Project:

A specialist criminal justice IDVA provides support to survivors, from reporting to case closure even sitting in court with survivors whilst giving evidence. They are co-located at the police station and the specialist domestic abuse courts and offer expert advice and guidance to criminal justice partners in the police, probation, CPS and the judiciary. 105 women were supported (96% of those contacted engaged in support) 55 children were indirectly supported.

7.3 Specialist Domestic Abuse Courts:

The three boroughs benefit from a nationally recognised model. The percentage of defendants convicted at the courts have risen from 70% from 2018-19 up to 80% this financially year. The percentage of defendants who made early guilty pleas at the also increased slightly from 40% from 2018-19 up to 42%. There are some concerns about maintaining the high level of work undertaken in partnership with HMCTS. This has been flagged at the various operational groups and the priority is to continue to deliver best practice in partnership.

7.4 Victim Support London Victim and Witness Service (LVWS):

LVWS is available to offer initial support and information to anyone affected by crime. The table below shows the number of people supported by this service in 2019-20:

H&F	K&C	WCC	Total
791	586	692	2069

4. Challenges and Opportunities:

The 2019-20 period presented some challenges for the partnership but also some opportunities for our response to VAWG going forward:

Challenges: Opportunities:

COVID-19

The end of the 2019-20 period saw the outbreak of the coronavirus. This has had a major impact on survivors' experiences of abuse and on the capacity of services to provide support as the country went into lockdown. The pandemic has increased need and the complexity of cases, putting additional strain on services already working at capacity. COVID-19 poses a significant risk to the VAWG sector and 2020-21 will see a number of associated challenges which the VAWG Partnership will need to address.

Funding for services

Funding for VAWG provision needs to be consistent and sustainable. Pre-COVID-19, frontline services highlighted gaps in provision, which have been compounded by the pandemic. There is a need for statutory services to pool resources to better respond to existing and new need.

Wider VAWG response

The response to VAWG is still primarily focused on domestic abuse. There is a need to do more work across the different strands, such as sexual violence and harmful practices.

The CCR Model:

The three boroughs work as part of a coordinated community response which highlights that ending VAWG is everyone's responsibility. The CCR brings services together to ensure local systems keep survivors safe, hold abusers to account, and prevent abuse. This model focuses on the role played by statutory and specialist services, businesses, neighbours, family and friends in ending VAWG. Continuing to operate under this model will provide the VAWG partnership with a robust framework to respond to, and end VAWG.

Spotlight on VAWG:

COVID-19 has placed a national and local spotlight on VAWG resulting in an increase in awareness and highlighting the need for a CCR response. An emphasis will be placed on sustaining the increase in professional and community interest to strengthen the work of the VAWG partnership going forward.

VAWG Strategy:

The current VAWG strategy and addendum is coming to an end and a new strategic approach is being developed collaboratively with partners. This will provide an opportunity to centre VAWG and strengthen our CCR approach.

5. Survivor Experiences:

Below is feedback from survivors on their experience of receiving support in the three boroughs:

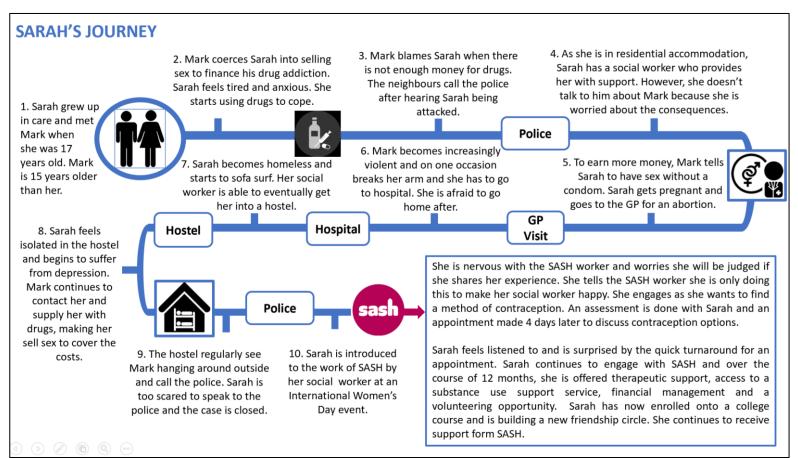
"My favourite part was being able to talk to someone who understands where I am coming from."

"There should be no cut-off for support – it should be flexible."

"More training is needed for police, health, social services - all statutory agencies."

"A big campaign is needed to educate about reality of abuse."

The following diagram shows Sarah's journey to receiving support. It highlights the opportunities for support from a range of services and how we can improve our VAWG response if we work better together as part of our Coordinated Community Response:



6. Priorities for 2020-21

Priority	Agreed Action	Action Update	Action Impact	RAG
Access	Monitor performance of both specialist and statutory services and data collection.	 Contract monitoring meetings held with specialist services with targets being met. A VAWG data dashboard to be developed. 	Evidence has been gathered measuring the impact of VAWG work and plans are underway to better collect and measure data.	
	Increase access locations through outreach workers available at various community and mainstream settings.	 Work underway to streamline Pan- London provision with local pathways. Additional funding received from VRU (health) and MHCLG (housing). The Community Safety Teams to put the VAWG services out for tender. Develop a commissioning strategy 	Emphasis is placed on not duplicating services, ensuring appropriate services are commissioned and gaps in provision picked up from Pan-London and National services.	
	Ensure services are available and accessible in light of COVID-19	 Identify additional funding for services Coordinate briefings and communication strategies to highlight support services. 	Survivors and professionals are aware of support available during lockdown and services are accessible.	
Response	Promote coordinated, needs led (in addition to risk led) provision and service modelling in both specialist and mainstream services.	 All three boroughs have signed up to DAHA (Domestic Abuse Housing Alliance) accreditation. SafeLives independent report into long term, needs led support through MSWTA to be published. 	Work is focusing on 'system wide change' ensuring mainstreaming of VAWG work across the partnership.	
	Ensure that victims and survivors can influence service development by including survivors' voices in all consultation for commissioned services and strategic processes.	 Survivor's to be consulted for commissioning of VAWG provision Plans to create an ongoing expert through experience steering group. 	Survivors voices and experiences shape the direction of VAWG work.	
	Develop a VAWG Strategy setting out the strategic priorities for the VAWG Partnership.	Development of the strategy paused and to be picked up once lockdown eases.	A VAWG strategy which sets out the VAWG Partnership's strategic approach to ending VAWG as part as a CCR.	

Community	Develop a communications plan to ensure coverage of priority VAWG areas and deliver a series of campaigns and community engagement events.	•	A series of events and campaigns to be held over 2020-21. A campaign to be run to raise awareness of support during COVID-19.	Ending VAWG being 'everyone's business' is clearly communicated, and awareness is raised.	
	Work with local business, British Transport Police, the night-time economy, and community policing teams to respond appropriately, hold perpetrators to account and, counter sexual harassment on transport, streets and in public/private spaces.	•	Sign up to the Pan-London Night Time Economy Charter. Work with businesses and local partners to raise awareness of VAWG as part of the CCR.	The three boroughs are linked in with Pan-London best practice. The three boroughs are safer for residents.	
Practitioners	the three boroughs to increase workforce confidence in identifying and responding to VAWG-related issues.	•	VAWG Partnership Training Task and Finish group created; Developed a training brochure.	Professionals are trained in understanding and responding to VAWG.	
Children and Young People	Promote a 'whole family' approach by supporting children and their non- abusive parent/guardian. Address current gap in services by developing specialist support, advocacy and therapeutic services to children and young people who are experiencing abuse.	•	Safe & Together Model adopted by all three boroughs improving responses in FCS. Embed Joint Working Protocol developed with LSCP; Specialist services working with schools in a preventative capacity. Operation Encompass taking place in	Professionals 'partner' with the non-abusive parent and hold perpetrators to account. Children and young people experiencing VAWG are better supported. Continued partnership working with FCS.	
Perpetrators	Maximise opportunities to engage with, challenge and give perpetrators opportunity to change their behaviours whilst holding them accountable.	•	schools. Create a working group to develop a local position on perpetrator response. Identify funding for perpetrator work.	Work is being developed to better coordinate a response to perpetrators of VAWG.	
Justice & Protection	Seek justice for victims and develop services which are victim-centred to empower victim-survivors and improve their experience of the criminal justice system.	•	The Impact project in H&F Specialist working taking place in SDVCs.	Survivors are supported to access justice through the CJS.	